

Founded in 1921 by four physicians.  
A nonprofit organization and multidisciplinary care team.

### MISSION

**Caring** for life, **researching** for health and **educating** those who serve.

### VISION

To be the **best place for healthcare** anywhere and the **best place to work** in healthcare.

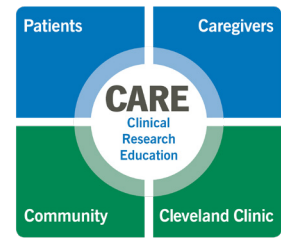
### GUIDING PRINCIPLES

Treat patients and fellow caregivers as **family**, and Cleveland Clinic as your **home**.

### STRATEGIC GOALS

**Transform** care | **Empower** caregivers | **Uplift** communities | **Sustain** Cleveland Clinic

### CARE PRIORITIES



### VALUES

- > Safety & Quality
- > Empathy
- > Integrity
- > Teamwork
- > Inclusion
- > Innovation

### CLEVELAND CLINIC HEALTH SYSTEM

**23** hospitals

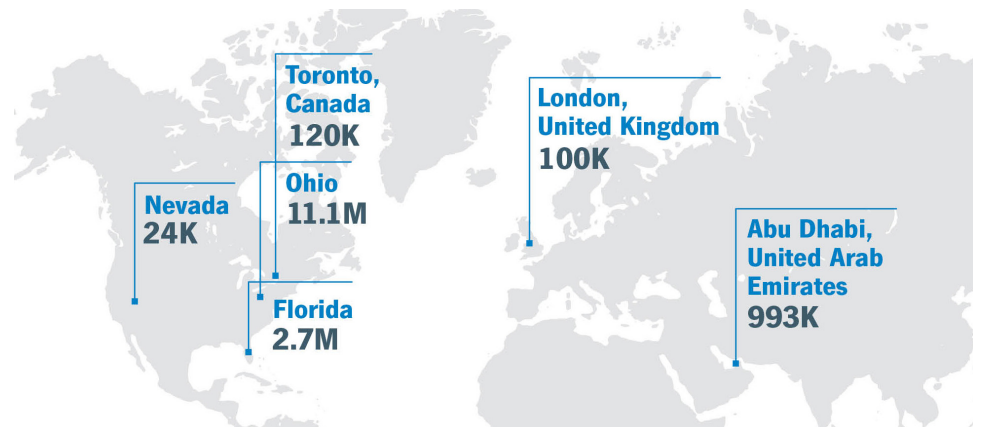
**276** outpatient locations

**6,690** beds

Locations include:

- > A main campus in **Cleveland**
- > **15** regional hospitals in **Northeast Ohio**
- > **5** hospitals in **Southeast Florida** with 1,000+ beds
- > A center for brain health in **Las Vegas, Nevada**
- > Executive health and sports health services at two locations in **Toronto, Canada**
- > A 364-bed hospital and cancer center in **Abu Dhabi, United Arab Emirates**
- > A 184-bed hospital and two outpatient centers in **London, United Kingdom**
- > Case Western Reserve University & Cleveland Clinic **Health Education Campus**

80,642 CAREGIVERS WORLDWIDE SERVING 3.3 MILLION PATIENTS AND 15.1 MILLION PATIENT ENCOUNTERS ANNUALLY



PATIENT ENCOUNTERS BY LOCATION (AS OF DEC. 31, 2023)

### EXTERNAL VALIDATION BY INDEPENDENT RATINGS

- >> No. 2 hospital in the world and the world's No. 1 hospital for cardiac surgery and cardiology in *Newsweek* 2023 "World's Best Hospitals" survey
- >> Eight A grades, three B's and three C's among our U.S. hospitals in Leapfrog's fall 2023 safety report
- >> Improvements over prior-year rankings for 12 of our hospitals in the 2023 Vizion Quality and Accountability Ranking
- >> 11 Cleveland Clinic hospitals with Magnet® designation from the American Nurses Credentialing Center

## CARE FOR PATIENTS

### PATIENT CARE

**3.3M**

unique patients worldwide

**15.1M**

patient encounters worldwide

**13.7M**

outpatient encounters

**323K**

admissions and observations

**301K**

surgeries and procedures

**951K**

emergency department visits

**918K**

virtual visits

### EDUCATION

**2,202**

residents and fellows

**124**

accredited training programs

**3,719**

active research projects

### RESEARCH

**\$435M**

research funding

### PHILANTHROPY

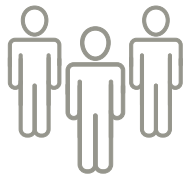
**\$357M**

philanthropic commitments

## CARE FOR CAREGIVERS

**81K**

caregivers worldwide



including:

**5,743**

physicians and scientists

**3,630**

advanced practice providers

**16,536**

nurses

## CARE FOR CLEVELAND CLINIC



**\$14.5B**

operating revenue

**\$64.3M**

income from operations

**0.4%**

operating margin

## CARE FOR COMMUNITY

**\$1.42B**

community benefit (2022)

**\$34.6B**



U. S.

**\$21.6B**



Ohio

**\$4.1B**



Florida

**\$48.9M**



Nevada

economic impact (2019 most recent report)

To view Cleveland Clinic's *State of the Clinic 2023* report, visit [clevelandclinic.org/stateoftheclinic](https://clevelandclinic.org/stateoftheclinic).

