



2022

NURSING ANNUAL REPORT



Nursing Department

Cleveland Clinic Akron General Nurses' Mission:

To be the global leader in the professional practice of nursing through education, research, innovation, collaboration and quality care, where compassionate caregivers excel and patients are first.

Who We Are

Patients who seek care at Cleveland Clinic Akron General will interact with highly skilled and professional nurses. They are an integral part of your care team. They will work with your doctors, pharmacists, patient educators and other caregivers to be your advocate and to enact your personalized plan of care.

As the health system's largest caregiver group, the nurses of Cleveland Clinic Akron General have vast experience and diverse expertise. Our nurses work in every setting and can be found in positions of leadership, advanced practice, quality, research, education and more.

Our nurses also work in a number of settings including inpatient and outpatient. They work with the very latest technologies, develop their nursing practices and excel in patient care.

With 100+ specialties, nursing careers are available in the following fields:

Advanced Practice Nursing
Ambulatory Nursing
Behavioral Health
Care Management
Critical Care Nursing
Diabetes
Dialysis
Heart and Vascular Nursing
Imaging Nursing
Medical-Surgical Nursing
Neuroscience Nursing
Nursing Professional Development
Nursing Informatics
Nursing Quality
Nursing Research and Innovation
Obstetric Nursing
Oncology Nursing
Pain Management
Pediatric Nursing
Perioperative Nursing
Vascular Access
Wound, Ostomy and Skin Care



Sheila Miller | DNP, MBA, RN, NEA-BC
Chief Nursing Officer, Cleveland Clinic London
Former Chief Nursing Officer, Cleveland Clinic Akron General

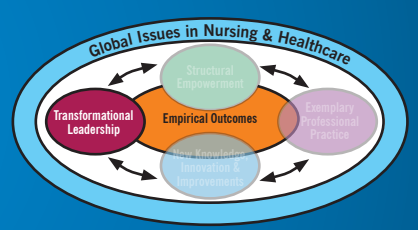
Dear Colleagues,

During my four years at Cleveland Clinic Akron General I have been impressed with how caregivers consistently epitomize the Cleveland Clinic values of quality, safety and teamwork. You bring your time and talent to your practice every single day and work together as teams to provide the highest clinical quality in the safest environment. This knowledgeable and skillful approach has resulted in outcomes for our patients, caregivers, organization and community, that are worthy of the American Nurse Credentialing Center (ANCC) Magnet Recognition Program® status we hold.

The results of these efforts warranted a third Magnet® re-designation! This is no small achievement and deserves recognition and celebration. This third re-designation is all the more impressive since this work occurred during a global pandemic. Akron General saw record numbers of COVID patients and modified our practice to effectively and efficiently care for them.

Akron General nurses represent the heart of the organization and exemplify your commitment to professional practice. I look forward to all your achievements as you continue on your journey of excellence.

Sheila Miller, DNP, MBA, RN, NEA-BC
Chief Nursing Officer, Cleveland Clinic London
Former Chief Nursing Officer, Cleveland Clinic Akron General



TeamBirth in the New Life Center aims to end disparities for birthing persons

The New Life Center nurses at Cleveland Clinic Akron General are known for their care and skill in welcoming newborns. In October 2022, these nurses led the start of a new program called TeamBirth, a labor and delivery model of care with a focus on communication and teamwork to enhance safety and quality of care. Through these efforts, the initiative works to improve outcomes for pregnant patients.

TeamBirth was introduced by the March of Dimes and the United States Department of Health and Human Services' Maternal HealthCARE initiative. It creates a partnership between public and private organizations to help reduce birthing persons' mortality rates while addressing racial inequities and disparities that are related to patient outcomes. Cleveland Clinic Akron General is one of only four hospitals in the U.S. to pilot TeamBirth as part of the first wave of the initiative.

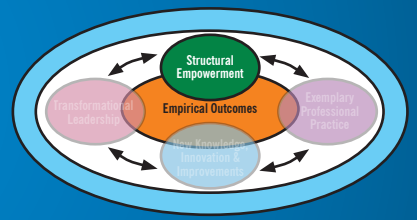
Several specific actions have been taken based on recommended practices, including:

- 1) Nurses, in collaboration with the interdisciplinary team, created an anti-racism statement for the New Life Center.
- 2) Enhanced shared planning boards were installed in patient rooms to support communication between the patient and the healthcare team.
- 3) A revised huddle process that includes the patient was implemented to ensure closed-loop communication and shared decision-making for all birthing persons.

After the initiation of this program, patient satisfaction scores increased from 45.2% in the third quarter of 2022 to 72.9% in the fourth quarter of 2022. In the first quarter of 2023, scores increased to 88.9%. Additionally, 'Nurses treat me with respect' scores went from 87.7% to 100% and 'Nurses explain in a way I could understand' increased from 79.5 % to 100%.



Structural Empowerment



Professional Development

Nursing Professional Development celebrates their Practice Transition Accreditation Program (PTAP) accreditation by ANCC

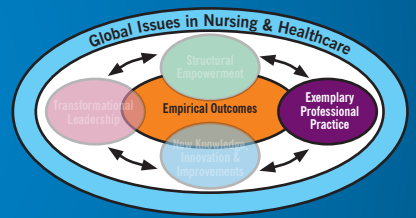
Supporting nurses during the first year of practice is key to the success of new nurses and nurse retention. A nurse residency is an effective way to support new nurses. The Practice Transition Accreditation Program (PTAP) validates the quality of a nurse residency program according to set standards.

Cleveland Clinic Akron General's Nursing Professional Development created and supported Akron General's nurse residency. The year-long program is based on innovative competency and simulation-based activities that are tailored to the learning needs of each nurse resident. The residency program empowers the nurse to develop as a clinical expert and provide highly reliable patient care.

In October 2022, Cleveland Clinic Akron General received recognition as PTAP-accredited by the American Nurses Credentialing Center (ANCC).



Exemplary Professional Practice



Medical Emergency Team (MET) nurses take aim at sepsis

Sepsis is a life-threatening infection that can lead to death if not identified and treated quickly and effectively. There are two categories: present on admission (POA) and not present on admission (NPOA). Cleveland Clinic Akron General nurses recognized the need for additional support to respond to emergencies quickly and effectively.

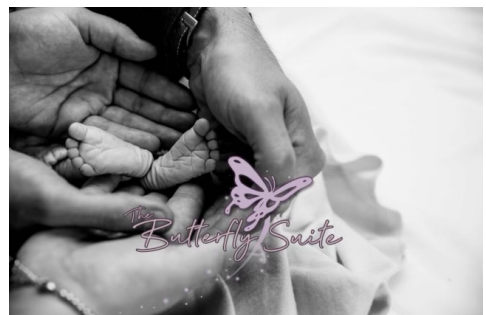
In January 2022, a group of nurses known as the Medical Emergency Team (MET) was created to support early identification of patient change in condition. MET was an ideal resource for improving care of the sepsis patient. The team collaborated with Nursing Professional Development to plan and provide education to nursing staff about treating patients with sepsis, especially during emergencies. They also educated the interdisciplinary team on how to treat patients with sepsis more efficiently with sepsis. Their work led to improved patient outcomes. In January 2022, the NPOA sepsis associated death rate was 50%. After MET nurses joined the NPOA Sepsis Committee subgroup, there was a decrease in the death rate associated with NPOA sepsis mortality.



Butterfly Suite created through the collaboration of nurses and patients

The Labor and Delivery unit is a place where new life is celebrated before a baby is taken home. However, not all babies get to go home. In June 2019, instead of experiencing the joy of a new addition, one family tragically suffered the loss of their baby.

As this family grieved their loss, they reflected on the nursing care they experienced. They were so appreciative of the care and support the nursing staff provided to them during such a difficult time. Based on their gratitude, this family worked with the nursing staff at Cleveland Clinic Akron General to find a way to help others who experience similar loss. As a result of this collaboration, the idea of a Butterfly Suite originated, creating a special space for people in these circumstances. In May 2022, the Butterfly Suite opened for parents to have a comfortable and quiet space to grieve, make memories, and spend time with their baby as a family in a place that feels more like home.



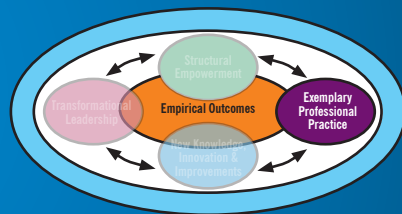
The Butterfly Suite at Cleveland Clinic Akron General

Our Mission

On behalf of our family and Cleveland Clinic Akron General, we would like to welcome you to our project, The Butterfly Suite. Our mission is to help bring comfort to fellow parents who are suffering the loss of their baby(ies) by providing a space designed to support families during one of life's most difficult moments.



Exemplary Professional Practice



Racing to treat stroke patients faster than ever

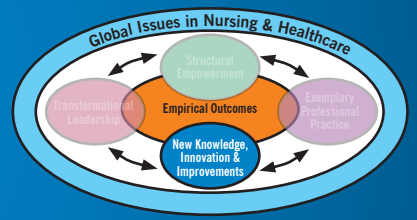
In 2018, the American Stroke Association updated guidelines to improve outcomes for patients suffering from a stroke. The updates included timely intervention to preserve patient functionality. Cleveland Clinic Akron General is committed to providing state-of-the-art care to stroke patients.

An interdisciplinary team identified the steps needed to shorten the length of time a stroke patient waits between arriving at the hospital and receiving their surgical treatment. In the third quarter of 2021, a new pager system was incorporated. An application called 'Viz.ai Stroke Care Coordination' was implemented. The app uses artificial intelligence to find the early signs of a large vessel occlusion stroke before the radiologist analyzes the CT scan. Each caregiver uses this app, including advanced practice registered nurses, clinical nurses, and the neurointerventionalist. When the technology identifies a stroke, it notifies the entire assigned health care team to come to the Neuro Intervention Lab (NIL). The notification allows the collective team to concurrently prepare for the patient's procedure by reducing communication delays from one caregiver to the next. This is especially helpful during off-shift times when caregivers are on call and are offsite.

This innovation significantly reduced the time to diagnose large vessel occlusion strokes, thus decreasing the time to procedure and lowering the risk of complications.



New Knowledge, innovation and Improvements



Orthopaedic nurses research for better patient care

Nurses at Cleveland Clinic Akron General identified an opportunity to improve delirium detection in older adults who suffer from fragility hip fractures. Delirium is recognized to be linked to negative patient outcomes. To better understand this connection, Cleveland Clinic Akron General nurses began an interdisciplinary study. The study explored the importance of early recognition and prevention of delirium by using pre- and post-surgery regional pain blocks. The study found that the pain block decreased the use of opioid analgesics in older adults after surgery. Findings of the study and recommendations for practice were presented at Cleveland Clinic Marymount Hospital's Nurse Practice Council in December 2022, and a presentation was given at the National Association of Orthopaedic Nurses in May 2023.

CARING FOR CAREGIVERS



46
departments and units
supported by nurses

108,257
emergency room visits



12,867
surgical visits

25,010
admissions



1,817
baby deliveries

1,317
behavioral health
admissions

2,888
trauma
visits



85.2%
of nurses hold
BSN degree or higher



264 APPs



1,039 NURSES



295 STs

204 NTs

102 UCs

23.4%

specialty
certification
rate

45



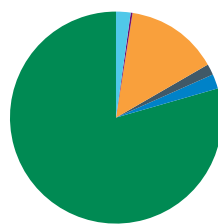
positions on
hospital-wide shared
governance committees

7



poster/podium
presentations

RACE/
ETHNICITY



- 2.3% Asian
- .3% American Indian or Alaska Native
- 14.2% Black/African American
- 1.6% Hispanic/Latino
- 2.2% Two or more races
- 79.3% White/Caucasian

87.5%
Female



14.3%
Male



10 YEARS
average RN
experience

NEW HIRES

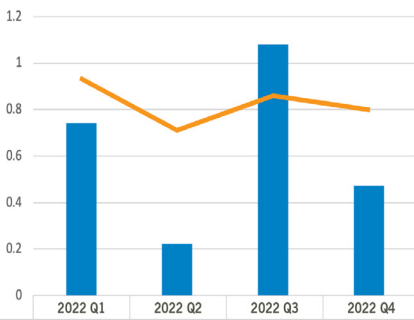
99 APPS 52 ST 16 UC

124 RN 98 NT

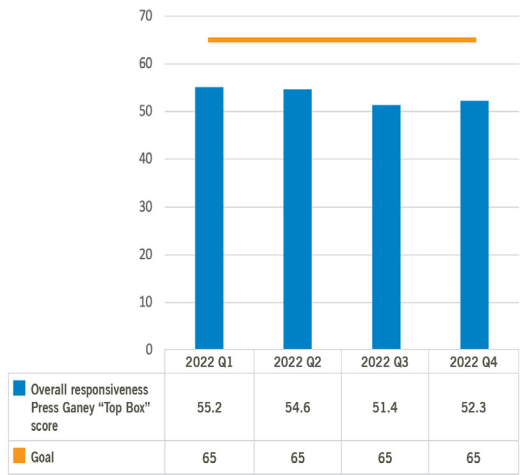
ROLLING 12 MONTH
13.7%
RN TURNOVER
Benchmark <14.9%

CARING FOR PATIENTS

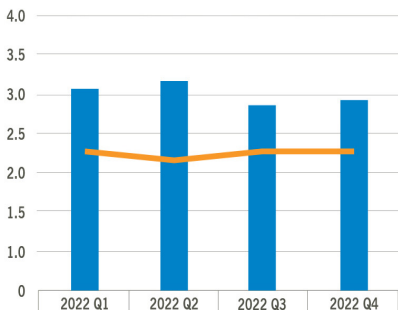
CLABSI



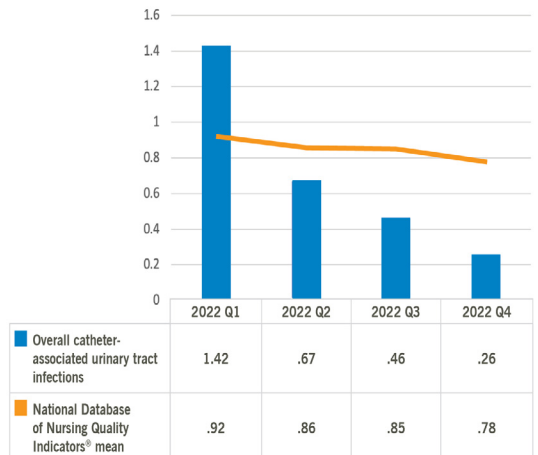
RESPONSIVENESS



TOTAL PATIENT FALLS PER 1000 PATIENTS



CAUTI



2022 NURSING EXCELLENCE AWARDS

Nursing Excellence Award

*Michael Stevens, BSN, RN
Bath Emergency Department*

Excellence in Care Management Award

*Jeanine Jordan, BSN, RN
Akron General Care Management*

Novice Nurse Award

*Darian Musser, BSN, RN
Akron General Cardiovascular
Intervention*

Nursing Excellence Award

*Alyssa Coutts, BSN, RN
Akron General PACU*

Nursing Alliance Award

*Sarah Guarendi, BSN, RN
Akron General Cardiac Cath Lab*

Lifetime Achievement Award

*Kathryn Lukity, BSN, RN, CBCN
Akron General Breast Center*

Outstanding Clinical Support

*Gregory Landis, RT (R)(CT)
Bath Radiology*

Samuel H. Miller Art of Nursing Award

*Jerri Miller, ADN, RN
East Wing Lodi Hospital*

Nursing Leadership Award

*Charlene Bunner, BSN, RN
Lodi Surgical Services*

Nursing Team Excellence Award

*Nursing Operation Managers
Lodi Hospital*

Nursing Excellence Award

*Alicia Kemski, BSN, RN
Lodi Nursing Operations*

2022 DAISY AWARD WINNERS

Alyssa Coutts, BSN, RN

Amanda Lama, BSN, RN, C-EFM

Hannah Myers, BSN, RN, PMH-BC

Jorena Dimare, BSN, RN

Lauren Thurston, BSN, RN, C-EFM

Maci Miller, BSN, RN

Mary Broslawik, BSN, RN

Naomi House, BSN, RN, PMH-BC

Mary "Lynn" Holt, RN

Rhonda Spada, MSN, RN-C

Krista Anthony, MSN, RN, CLC, ICCE

Laura Hall, BSN, RN

Nicol Gruska, MSN, APRN, FNP-C

Qiana Campbell, BSN, RN

Christy Trump, RN

ACCOMPLISHMENTS

- Magnet Recognition Program™ designation, American Nurses Credentialing Center
- Level I Trauma Center, American College of Surgeons
- Gold Seal of Approval™ for Stroke Care
- Thrombectomy Capable Stroke Center Certification, The Joint Commission
- Accredited Chest Pain Center, The Society of Chest Pain Centers and Providers
- Nurses Improving Care for Healthsystem Elders (NICHE) organization member
- Association of PeriOperative Nurses (AORN) GO CLEAR Gold Level Award

